

Samuel Angel Beguiristain

sam@begui.me • (786) 606-0600 • Miami, FL • linkedin.com/in/sambegui • begui.xyz

SUMMARY

Integration Engineer with 4+ years building API integrations, workflow automation, and endpoint management systems. Track record of reducing costs through custom tooling—built AI-powered ITSM integration saving \$3,500+/year. Skilled in connecting enterprise SaaS platforms, automating device provisioning, and building CI/CD pipelines.

TECHNICAL SKILLS

Integration & Automation: REST APIs, OpenAPI, MCP servers, ChatGPT Actions, Okta Workflows, Zapier, n8n, GitHub Actions, Python, Bash, PowerShell, Apps Script

Platforms: Okta (SCIM/SAML), JumpCloud, Microsoft Intune, Google Workspace (GAM), Freshservice, Jira/JSM, Confluence, Slack, Meraki

Infrastructure: MDM/EMM, endpoint compliance, identity & access management, CI/CD, GitOps

PROFESSIONAL EXPERIENCE

Fridababy, LLC • Miami, FL • July 2024 – Present

Manager, Endpoints & Service Delivery (Sep 2025 – Present) • IT Customer Success Manager (Jul 2024 – Sep 2025)

- Built AI-powered ITSM integration with custom OpenAPI schema and MCP server—saving \$3,480/year vs. Freddy AI
- Developed MDM migration tracker (Meraki API + Apps Script) inventorying 223 devices; leading 80 Windows → Intune, 28 macOS → JumpCloud migration
- Automated device provisioning across 6+ platforms (Okta, JumpCloud, Intune, Google Workspace, Adobe, Asana), reducing onboarding from 4+ hours to 15 minutes
- Built GitHub Actions CI/CD pipeline for Intune Win32 packaging (18+ apps), cutting build time from hours to <5 minutes
- Implemented Okta Workflows for automated identity lifecycle with SCIM/SAML provisioning across all integrated apps

Qualio, Inc. • Remote • Mar 2023 – Jul 2024

IT Support Specialist

- Automated IT workflows using JumpCloud APIs, Zapier, and scripting; managed Google Workspace with GAM and Snipe-IT APIs
- Implemented SCIM/SAML integrations via JumpCloud; administered cross-platform MDM with Apple Business Manager
- Managed Jira Service Management for incident tracking; improved routing and resolution workflows

Papa, Inc. • Miami, FL • Apr 2022 – Mar 2023

IT Support Specialist II / Desktop Support Technician

- Built automation scripts (Python, JavaScript) integrating with internal APIs to reduce manual asset tracking
- Managed full device lifecycle and IT asset inventory; automated routine provisioning tasks

Verkada • San Mateo, CA • Aug 2021 – Dec 2021

Technical Support Intern

- Troubleshoot network/hardware/software integrations for enterprise security platform; collaborated with Engineering on product testing
- Provided API integration design guidance to enterprise customers

EDUCATION & CERTIFICATIONS

B.S. Information Technology — Florida International University, 2022 | **GitOps at Scale, GitOps Fundamentals** (2024)